

Data Item List

Patient Experience Survey 2011-12

Australia

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AUSTRALIAN BUREAU OF STATISTICS

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DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

CONTENTS

Demographic.....	4
Education.....	7
Income.....	9
Labour force.....	13
Self-assessed health status.....	14
GP services.....	15
Medical specialists.....	19
Dental.....	22
Long term health condition.....	25
Pathology tests.....	26
Imaging tests.....	28
Hospital emergency department.....	30
Hospital admissions.....	33
Harm and harmful side-effects.....	36

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

DEMOGRAPHIC

DATA ITEM NAME	POPULATION	CLASSIFICATION
Sex	All persons aged 15 years or over	1. Male 2. Female
State of usual residence	All households; All persons aged 15 years or over	1. New South Wales 2. Victoria 3. Queensland 4. South Australia 5. Western Australia 6. Tasmania 7. Northern Territory 8. Australian Capital Territory
Social marital status	All persons aged 15 years or over	0. Not applicable 1. Married 2. Not married
Family relationship	All persons aged 15 years or over	Available on request
Country of birth	All persons aged 15 years or over	SACC 2 nd Edition
Year of arrival	All persons aged 15 years or over	Available in single years
Age of person	All persons aged 15 years or over	Available in single years
Area of usual residence	All households; All persons aged 15 years or over	1. Capital City 2. Balance of State/Territory
Family composition of Household	All households	Available on request
Dissemination region	All households; All persons aged 15 years or over	Labour Force Dissemination Regions
Indigenous status	All persons aged 15 years or over	1. Not Aboriginal nor Torres Strait Islander 2. Aboriginal 3. Torres Strait Islander 4. Both Aboriginal and Torres Strait Islander 5. Total
Whether household has children aged under 15	All households	0. Not applicable 1. Household has children aged under 15 2. Household does not have children aged under 15

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Index of relative socio-economic index disadvantage - Deciles	All households	01. Lowest decile 02. Second decile 03. Third decile 04. Fourth decile 05. Fifth decile 06. Sixth decile 07. Seventh decile 08. Eighth decile 09. Ninth decile 10. Highest decile 11. Could not be determined
Index of relative socio-economic index advantage/disadvantage - Deciles	All households	01. Lowest decile 02. Second decile 03. Third decile 04. Fourth decile 05. Fifth decile 06. Sixth decile 07. Seventh decile 08. Eighth decile 09. Ninth decile 10. Highest decile 11. Could not be determined
Remoteness Index of Australia	All households	1. Major Cities of Australia 2. Inner Regional Australia 3. Outer Regional Australia 4. Remote Australia 5. Very Remote Australia
Number of persons who are usual residents in the household	All households	Parametric item
Age of Person (5 year age groups)	All persons aged 15 years or over	01. 15-17 02. 18-19 03. 20-24 04. 25-29 05. 30-34 06. 35-39 07. 40-44 08. 45-49 09. 50-54 10. 55-59 11. 60-64 12. 65-69 13. 70-74 14. 75-79 15. 80 and over
Age of person (1 year categorically)	All persons aged 15 years or over	<15..99>

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Number of children aged 0 to 14 in the household (usual residents of private dwellings)	All households	<0..9>
Statistical Area Level 1	All households	ASGS 2011
Statistical Area Level 4	All households	ASGS 2011
Greater capital city statistical area (GCCSA)	All households	ASGS 2011

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

EDUCATION

DATA ITEM NAME	POPULATION	CLASSIFICATION
Age and whether attending an educational institution	All persons aged 15 years and over	<ol style="list-style-type: none"> 1. 15-19 years and attending school 2. 15-19 years, left school and studying full time 3. 15-19 years, left school and not studying full time 4. 20-24 years and studying full time 5. 20-24 years and not studying full time 6. 25 years and over
Highest year of school completed	All persons aged 15 years and over	<ol style="list-style-type: none"> 0. Not applicable 1. Year 12 2. Year 11 3. Year 10 4. Year 9 5. Year 8 or below 6. Never attended school
Level of highest educational attainment	All persons aged 15 years or over	<ol style="list-style-type: none"> 00. Not applicable 01. Postgraduate degree 02. Graduate diploma or graduate certificate 03. Bachelor degree 04. Advanced diploma or diploma 05. Certificate III or IV 06. Certificate I or II 07. Certificate n.f.d. 08. Year 12 09. Year 11 10. Year 10 11. Year 9 12. Year 8 13. Level not determined 14. No educational attainment/attendance
Main field of highest educational attainment (ASCED)	All persons aged 15 years or over	<ol style="list-style-type: none"> 00. No educational attainment 01. Natural and physical sciences 02. Information technology 03. Engineering and related technologies 04. Architecture and building 05. Agriculture, environmental and related studies 06. Health 07. Education 08. Management and commerce 09. Society and culture 10. Creative arts 11. Food, hospitality and personal services 12. Mixed field programmes 13. Field not determined

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Level of highest non-school qualification	Persons aged 15 years or over who have completed a non-school educational qualification	<ol style="list-style-type: none"> 1. Postgraduate degree 2. Graduate diploma or graduate certificate 3. Bachelor degree 4. Advanced diploma or diploma 5. Certificate III or IV 6. Certificate I or II 7. Certificate n.f.d. 8. Level not determined 9. No non-school qualification
Main field of highest non-school formal qualification (ASCED)	Persons aged 15 years or over who have completed a non-school educational qualification	<ol style="list-style-type: none"> 00. Not applicable 01. Natural and physical sciences 02. Information technology 03. Engineering and related technologies 04. Architecture and building 05. Agriculture, environmental and related studies 06. Health 07. Education 08. Management and commerce 09. Society and culture 10. Creative arts 11. Food, hospitality and personal services 12. Mixed field programmes 13. Field not determined 14. No non-school qualification

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

INCOME

DATA ITEM NAME	POPULATION	CLASSIFICATION
Total gross weekly household income from all sources	All households	00. Not applicable 01. Negative income 02. No income 03. \$1 and under \$100 04. \$100 and under \$200 05. \$200 and under \$300 06. \$300 and under \$400 07. \$400 and under \$500 08. \$500 and under \$600 09. \$600 and under \$700 10. \$700 and under \$800 11. \$800 and under \$900 12. \$900 and under \$1,000 13. \$1,000 and under \$1,100 14. \$1,100 and under \$1,200 15. \$1,200 and under \$1,300 16. \$1,300 and under \$1,400 17. \$1,400 and under \$1,500 18. \$1,500 and under \$1,600 19. \$1,600 and under \$1,700 20. \$1,700 and under \$1,800 21. \$1,800 and under \$1,900 22. \$1,900 and under \$2,000 23. \$2,000 and under \$2,200 24. \$2,200 and under \$2,400 25. \$2,400 and under \$2,600 26. \$2,600 and under \$2,800 27. \$2,800 and under \$3,000 28. \$3,000 and over 29. Could not be determined
Total gross weekly household income from all sources - deciles	All households	01. First decile 02. Second decile 03. Third decile 04. Fourth decile 05. Fifth decile 06. Sixth decile 07. Seventh decile 08. Eighth decile 09. Ninth decile 10. Tenth decile 11. Income not known or not stated
Total gross weekly household income from all sources - Parametric	All households	Parametric item, with '9999999998' as 'not stated' and '9999999999' as 'refusal'

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Total gross annual household income from all sources - Parametric	All households	Parametric item, with '9999999998' as 'not stated' and '9999999999' as 'refusal'
Equivalised weekly household income - Parametric	All households	Parametric item, with '9999999998' as 'not stated' and '9999999999' as 'refusal'
Equivalised annual household income - Parametric	All households	Parametric item, with '9999999998' as 'not stated' and '9999999999' as 'refusal'
Equivalised weekly household income - deciles	All households	01. First decile 02. Second decile 03. Third decile 04. Fourth decile 05. Fifth decile 06. Sixth decile 07. Seventh decile 08. Eighth decile 09. Ninth decile 10. Tenth decile 11. Income not known or not stated
Weekly personal income from all sources	All persons aged 15 years or over	00. Not applicable 01. Negative income 02. No income 03. \$1 and under \$100 04. \$100 and under \$200 05. \$200 and under \$300 06. \$300 and under \$400 07. \$400 and under \$500 08. \$500 and under \$600 09. \$600 and under \$700 10. \$700 and under \$800 11. \$800 and under \$900 12. \$900 and under \$1,000 13. \$1,000 and under \$1,100 14. \$1,100 and under \$1,200 15. \$1,200 and under \$1,300 16. \$1,300 and under \$1,400 17. \$1,400 and under \$1,500 18. \$1,500 and under \$1,600 19. \$1,600 and under \$1,700 20. \$1,700 and under \$1,800 21. \$1,800 and under \$1,900 22. \$1,900 and under \$2,000 23. \$2,000 and over 24. Could not be determined

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Weekly personal income from all sources - deciles	All persons aged 15 years or over	01. First decile 02. Second decile 03. Third decile 04. Fourth decile 05. Fifth decile 06. Sixth decile 07. Seventh decile 08. Eighth decile 09. Ninth decile 10. Tenth decile 11. Income/earnings not known or not stated
Weekly personal income from all sources - parametric	All persons aged 15 years and over	Parametric item, with '999999998' as 'not stated' and '999999999' as 'refusal'
Annual personal income from all sources	All persons aged 15 years or over	Parametric item, with '999999998' as 'not stated' and '999999999' as 'refusal'
All sources of personal income	All persons aged 15 years or over	00. Not applicable 01. Profit or loss from own unincorporated business or share in a partnership 02. Profit or loss from rental property 03. Dividends or interest 04. Wages or salary (including from own incorporated business) 05. Government pension or allowance 06. Child support or maintenance 07. Superannuation, Annuity or allocated pension 08. Workers' Compensation 09. Any other regular source 10. Refusal 11. No income source
Main source of personal income	All persons aged 15 years and over	00. Not applicable 01. Profit from own unincorporated business or share in a partnership 02. Profit from rental property 03. Dividends or interest 04. Wages or salary (including from own incorporated business) 05. Government pension or allowance 06. Child support or maintenance 07. Superannuation, Annuity or allocated pension 08. Workers' Compensation 09. Other 10. Don't know 11. Nil or negative income

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

<p>Personal types of government pensions/allowances received</p>	<p>Persons aged 15 years or over who receive a government pension or allowance</p>	<p>00. Null response 01. Australian Age Pension 02. Family Tax Benefit (Parts A and B) (Centrelink) 03. Disability Support Pension (Centrelink) 04. Disability Pension (DVA) 05. Parenting Payment 06. Newstart Allowance 07. Youth Allowance 08. Carer Allowance 09. Carer Payment 10. Service Pension (DVA) (exclude superannuation e.g. DFRDB) 11. War Widow's/Widower's pension (DVA) 12. Partner Allowance 13. Wife Pension 14. Sickness Allowance 15. Widow Allowance (Widow B Pension) (Centrelink) 16. Special Benefit 17. Overseas pensions/benefits 18. Other 19. Type of Government pension could not be determined 20. Does not receive government pension or allowance 21. Whether receives Government pension could not be determined</p>
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DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

LABOUR FORCE

DATA ITEM NAME	POPULATION	CLASSIFICATION
Labour force status	All persons aged 15 years or over	1. Employed 2. Unemployed 3. Not in the labour force
Full time or part time status of employment	All persons aged 15 years or over who are currently employed	0. Not applicable 1. Full time 2. Part time
Full time or part time status of work last week	All persons aged 15 years or over who are currently employed	0. Not applicable 1. Worked 35 or more hours last week 2. Worked 1-34 hours last week 3. Employed but did not work last week
Full time or part time status of usual work	All persons aged 15 years or over who are currently employed	0. Not applicable 1. Usually works full time 2. Usually works part time 3. Does not usually work
Hours usually worked in all jobs	All persons aged 15 years or over who are currently employed - people may be currently employed but usually work 0 hours	In single hours
Occupation in current job or business - ANZSCO 2006	All persons aged 15 years and over who are currently employed	ANZSCO 1 st Edition Revision 1
Industry of current job or business - ANZSIC06	All persons aged 15 years and over who are currently employed	ANZSIC 2 nd Edition
Status in employment	All persons aged 15 years or over who are currently employed	0. Not applicable 1. Employee 2. Employer 3. Own account worker 4. Contributing family worker
Duration of unemployment in weeks	All persons aged 15 years or over who are currently unemployed	Parametric item
Looked for full-time or part-time work	All persons aged 15 years or over who are currently unemployed	1. Looking for full-time work 2. Looking for part-time work

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

SELF-ASSESSED HEALTH STATUS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Self-assessed health status	Persons aged 15 years and over who did not respond by proxy	0. Not applicable 1. Excellent 2. Very good 3. Good 4. Fair 5. Poor

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

GP SERVICES

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether seen a GP for own health in last 12 months	Persons aged 15 years and over	1. Has seen a GP 2. Has not seen a GP 3. Don't know
Hasn't seen a GP in the last 12 months but needed to	Persons aged 15 years and over who have not seen/don't know if seen a GP in last 12 months for their own health	0. Not applicable 1. Needed to see a GP for own health in the last 12 months 2. Didn't need to see a GP for own health in the last 12 months 3. Don't know
Number of times visited a GP for own health in last 12 months	Persons aged 15 years and over who have seen a GP in last 12 months for their own health	0. Not applicable 1. Once (annually) 2. 2-3 times (at least every 6 months) 3. 4-11 times (at least every 3 months) 4. 12 or more times (at least monthly)
How often GP(s) listened carefully in last 12 months	Persons aged 15 years and over who have seen a GP in last 12 months for their own health	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often GP(s) showed respect in last 12 months	Persons aged 15 years and over who have seen a GP in last 12 months for their own health	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often GP(s) spent enough time with person in last 12 months	Persons aged 15 years and over who have seen a GP in last 12 months for their own health	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
Whether waited longer than felt acceptable to get an appointment with a GP in last 12 months	Persons 15 years and over who did not respond by proxy and who saw a GP for urgent medical care in last 12 months	0. Not applicable 1. Did wait longer than felt acceptable 2. Did not wait longer than felt acceptable
Needed to see a GP but didn't at least once in last 12 months	Persons aged 15 years and over	1. At least one time in last 12 months needed to see a GP but didn't 2. Saw a GP and at no time in last 12 months has needed to see a GP but didn't 3. Did not see a GP and did not need to in last 12 months 4. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

All reasons did not see GP when needed to	Persons aged 15 years and over who did not see GP when needed to in last 12 months	<ul style="list-style-type: none"> 00. Null response 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport/distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy / no time (including work, personal, family responsibilities) 09. Dislikes (service / professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other 13. Not applicable
Main reason did not see GP when needed to	Persons aged 15 years and over who did not see GP when needed to in last 12 months	<ul style="list-style-type: none"> 00. Not applicable 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport/distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy / no time (including work, personal, family responsibilities) 09. Dislikes (service / professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other
Whether delayed seeing or did not see GP in last 12 months because of the cost	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Delayed seeing or did not see a GP due to cost 2. Saw a GP when needed to 3. Delayed seeing or did not see a GP due to other reasons 4. No need or did not see a GP
Whether received a prescription for medication from a GP for own health in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Has received a prescription for medication from GP 2. Has not received a prescription for medication from GP

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Hasn't received a prescription for medication in the last 12 months but needed to	Persons aged 15 years and over who were not written a prescription for medication by GP in last 12 months	0. Not applicable 1. Needed prescribed medication 2. Did not need prescribed medication 3. Don't know
Whether GP explained reasons for most recent prescription for medication	Persons aged 15 years and over who were written a prescription for medication by GP in last 12 months	0. Not applicable 1. GP explained reasons for most recent prescription 2. GP did not explain reasons for most recent prescription 3. Reasons for prescription explained at previous appointment
Satisfaction with how well GP explained reasons for most recent prescribed medication	Persons aged 15 years and over who had reasons for most recent prescription explained by the GP	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether advised or shown how to take or administer medication from most recent prescription	Persons aged 15 years and over who were written a prescription for medication by GP in last 12 months	0. Not applicable 1. Advised or shown how to take or administer medication 2. Not advised or shown how to take or administer medication 3. No need
Who advised or showed how to take or administer medication from most recent prescription	Persons aged 15 years and over who were written a prescription for medication by GP in last 12 months and were advised/shown how to take/administer medication	0. Not applicable 1. GP 2. Practice or specialist nurse 3. Some other health professional 4. Someone else
Whether delayed getting or did not get prescribed medication because of cost in the last 12 months	Persons aged 15 years and over who were written a prescription for medication by GP in last 12 months or needed prescribed medication	0. Not applicable 1. Delayed getting or did not get prescribed medication because of cost 2. Did not delay or not get prescribed medication because of cost
Whether saw GP for urgent medical care for own health in last 12 months	Persons aged 15 years and over who have seen a GP in last 12 months	0. Not applicable 1. Saw GP for urgent medical care in last 12 months 2. Did not see GP for urgent medical care in last 12 months
Length of time between making appointment and seeing GP for most recent urgent medical care	Persons aged 15 years and over who have seen a GP for urgent medical in last 12 months	0. Not applicable 1. Within 4 hours 2. 4 hours or more but within 1 day 3. 1 day or more but within 2 days 4. 2 days or more but within 6 days 5. 6 or more days
Whether time waited to see GP for most recent urgent medical care was acceptable	Persons aged 15 years and over who did not respond by proxy who saw a GP for urgent medical care in last 12 months	0. Not applicable 1. Acceptable waiting time 2. Unacceptable waiting time

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Length time considered acceptable between making appointment and seeing GP for urgent medical care	Persons aged 15 years and over who did not respond by proxy who saw a GP for urgent medical care in last 12 months and who felt the waiting time was unacceptable	<ul style="list-style-type: none"> 0. Not applicable 1. Within 4 hours 2. 4 hours or more but within 1 day 3. 1 day or more but within 2 days 4. 2 days or more but within 6 days 5. 6 or more days
Whether health deteriorated during time waiting to see GP for most recent urgent medical care	Persons aged 15 years and over who did not respond by proxy and who saw a GP for urgent medical care in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Health deteriorated a little between making appointment and seeing GP 2. Health deteriorated a lot between making appointment and seeing GP 3. Health deteriorated between making appointment and seeing GP but don't know by how much 4. Health stayed the same between making appointment and seeing GP 5. Health improved between making appointment and seeing GP 6. Don't know whether health deteriorated between making appointment and seeing GP
Total population that needed to see a GP	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Needed to see a GP 2. Did not need to see a GP 3. Don't know
Total population that needed a prescription from a GP	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Needed a prescription from a GP 2. Did not need a prescription from a GP 3. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

MEDICAL SPECIALISTS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether received a written referral to a specialist by a GP in last 12 months	Persons aged 15 years and over	1. Did receive written referral to a specialist by a GP 2. Did not receive written referral to a specialist by a GP
Whether GP explained reasons for most recent referral to medical specialist	Persons aged 15 years and over who were referred to a specialist by a GP in last 12 months	0. Not applicable 1. GP did explain reasons for referral 2. GP did not explain reasons for referral 3. Reasons for referral explained on previous occasion 4. No need for referral to be explained
Satisfaction with how well GP explained reasons for most recent referral to medical specialist	Persons aged 15 years and over who were referred to a specialist by a GP in last 12 months and had referral explained	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether seen a medical specialist for own health in last 12 months	Persons aged 15 years and over who were referred to a specialist by a GP in last 12 months or needed to see a specialist.	1. Has seen a medical specialist 2. Has not seen a medical specialist
Number of times visited medical specialist for own health in last 12 months	Persons aged 15 years and over who have seen a medical specialist in last 12 months	0. Not applicable <1..99>
How often medical specialist(s) listened carefully in last 12 months	Persons aged 15 years and over who have seen a medical specialist in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often medical specialist(s) showed respect in last 12 months	Persons aged 15 years and over who have seen a medical specialist in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often medical specialist(s) spent enough time with person in last 12 months	Persons aged 15 years and over who have seen a medical specialist in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Whether delayed seeing or did not see a medical specialist because of cost in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Delayed seeing or did not see a medical specialist due to cost 2. Saw a medical specialist when needed to 3. Delayed seeing or did not see a medical specialist due to other reasons 4. No need or did not see a medical specialist
Needed to see a medical specialist but didn't at least once in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 1. At least one time in last 12 months needed to see a medical specialist but didn't 2. Saw a medical specialist and at no time in last 12 months has needed to see a specialist but didn't 3. Did not see a specialist and did not need to in last 12 months 4. Don't know
All reasons did not see medical specialist when needed to	Persons aged 15 years and over who did not see medical specialist when needed to in last 12 months`	<ul style="list-style-type: none"> 00. Null response 01. Cost 02. Appointment upcoming 03. Discrimination 04. Service not culturally appropriate 05. Language problems 06. Transport/ distance 07. Waiting time too long or not available at time required 08. Not available in area 09. Too busy/ no time (including work, personal, family responsibilities) 10. Dislikes (service/ professional, afraid, embarrassed) 11. Felt it would be inadequate 12. Decided not to seek care 13. Other 14. Not applicable

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Main reason did not see medical specialist when needed to	Persons aged 15 years and over who did not see a medical specialist when needed to in last 12 months`	<ul style="list-style-type: none"> 00. Not applicable 01. Cost 02. Appointment upcoming 03. Discrimination 04. Service not culturally appropriate 05. Language problems 06. Transport/ distance 07. Waiting time too long or not available at time required 08. Not available in area 09. Too busy/ no time (including work, personal, family responsibilities) 10. Dislikes (service/ professional, afraid, embarrassed) 11. Felt it would be inadequate 12. Decided not to seek care 13. Other
Whether waited longer than felt acceptable to get an appointment with a medical specialist	Persons 15 years and over who did not respond by proxy and who were referred to a medical specialist in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Did wait longer than felt acceptable 2. Did not wait longer than felt acceptable
Total population that needed to see a medical specialist	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Needed to see a medical specialist 2. Did not need to see a medical specialist 3. Don't know
All persons who saw a medical specialist for own health in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Saw a medical specialist 2. Did not see a medical specialist
Hasn't seen a medical specialist in the last 12 months but needed to	Persons aged 15 years and over who have not received a written referral from a GP or have not seen a GP in last 12 months for their own health	<ul style="list-style-type: none"> 0. Not applicable 1. Needed to see a medical specialist for own health in the last 12 months 2. Didn't need to see a medical specialist for own health in the last 12 months 3. Don't know
Whether seen a medical specialist in last 12 months without written referral from GP	Persons aged 15 years and over who needed to see a medical specialist in the last 12 months but have not received a written referral from a GP	<ul style="list-style-type: none"> 0. Not applicable 1. Seen a medical specialist for treatment or testing in the last 12 months 2. Has not seen a medical specialist for treatment or testing in the last 12 months

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

DENTAL

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether seen a dentist, dental hygienist or dental specialist for own health in last 12 months	Persons aged 15 years and over	1. Has seen a dental professional 2. Has not seen a dental professional
Hasn't seen a dental professional in the last 12 months but needed to	Persons aged 15 years and over who did not see a dental professional in last 12 months for their own health	1. Needed to see a dental professional for own health in the last 12 months 2. Didn't need to see a dental professional for own health in the last 12 months 3. Don't know
Total population that needed to see a dental professional	Persons aged 15 years and over	1. Needed to see a dental professional 2. Did not need to see a dental professional 3. Don't know
Number of times visited dental professional for own health in last 12 months	Persons aged 15 years and over who saw a dental professional in last 12 months	0. Not applicable <1..99>
Type of clinic visited for most recent time saw a dental professional	Persons aged 15 years and over who saw a dental professional in last 12 months	0. Not applicable 1. Private dental clinic 2. Government dental clinic 3. Don't know
Whether delayed seeing or did not see a dental professional because of cost in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Delayed seeing or did not see a dental professional due to cost 2. Saw a dental professional when needed to 3. Delayed seeing or did not see a dental professional due to other reasons 4. No need or did not see a dental professional
How often dental professional(s) listened carefully in last 12 months	Persons aged 15 years and over who saw a dental professional in last 12 months for their own health	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

How often dental professional(s) showed respect in last 12 months	Persons aged 15 years and over who saw a dental professional in last 12 months for their own health	<ul style="list-style-type: none"> 0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often dental professional(s) spent enough time with person in last 12 months	Persons aged 15 years and over who saw a dental professional in last 12 months for their own health	<ul style="list-style-type: none"> 0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
Needed to see a dental professional but didn't at least once in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 1. At least one time in last 12 months needed to see a dental professional but didn't 2. Saw a dental professional and at no time in last 12 months has needed to see a dental professional but didn't 3. Did not see a dental professional and did not need to in last 12 months 4. Don't know
All reasons did not see dental professional when needed to	Persons aged 15 years and over who did not see dental professional when needed to in last 12 months	<ul style="list-style-type: none"> 00. Null response 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport/ distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy/ no time (including work, personal, family responsibilities) 09. Dislikes (service/ professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other 13. Not applicable

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Main reason did not see dental professional when needed to	Persons aged 15 years and over who did not see dental professional when needed to in last 12 months	<ul style="list-style-type: none"> 00. Not applicable 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport/ distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy/ no time (including work, personal, family responsibilities) 09. Dislikes (service/ professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other
Whether saw dental professional for urgent dental care in last 12 months	Persons aged 15 years and over who saw dental professional in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Saw dental professional for urgent dental care 2. Did not see dental professional for urgent dental care
Length time between making appointment and seeing dental professional for most recent urgent care	Persons aged 15 years and over who saw dental professional for urgent dental care in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Within 4 hours 2. More than 4 hours but same day 3. Next day and within 24 hours 4. Next day and more than 24 hours 5. 2-5 days 6. 6 or more days
Whether been on a public dental waiting list in last 12 months excluding urgent care	Persons aged 15 years and over who saw dental professional at a government dental clinic in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Been on a waiting list for dental care 2. Has not been on a waiting list for dental care 3. Don't know
Length of time on public dental waiting list before receiving dental care excluding urgent care	Persons aged 15 years and over who saw a dental professional at a government dental clinic in last 12 months and for the most recent occasion were placed on a waiting list before receiving care	<ul style="list-style-type: none"> 0. Not applicable 1. Within 2 weeks 2. 2 weeks to less than 1 month 3. 1 month to less than 6 months 4. 6 months to less than 1 year 5. 1 or more years year or more

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

LONG TERM HEALTH CONDITION

DATA ITEM NAME	POPULATION	CLASSIFICATION
Long term health conditions	Persons aged 15 years and over	<ol style="list-style-type: none">1. Arthritis or osteoporosis2. Asthma3. Cancer4. Diabetes5. Heart or circulatory condition6. Mental illness7. Long term injury8. Other long term condition (not specified)9. No Condition

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

PATHOLOGY TESTS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether referred by a health professional for a pathology test in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Referred for pathology test 2. Not referred for pathology test 3. Don't know
Whether had a pathology test when referred by a health professional in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Had a referred test 2. Received a referral but didn't have the referred test 3. Didn't receive referral and didn't have a referred test 4. Don't know
Whether referring health professional explained reasons for most recent pathology test	Persons aged 15 years and over who had a referred pathology test in last 12 months	0. Not applicable 1. Referring health professional explained reasons 2. Referring health professional did not explain reasons 3. Referring health professional had explained reasons on previous occasion 4. No need for referral to be explained
Satisfaction with how well health professional explained reasons for most recent pathology test	Persons aged 15 years and over who had a referred pathology test in last 12 months and who had the reason for test explained	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether delayed getting or did not get referred pathology test because of cost in last 12 months	Persons aged 15 years and over who had a referred pathology test or who were referred for a pathology test in last 12 months	0. Not applicable 1. Delayed or did not get pathology test because of cost 2. Did not delay or not get pathology test because of cost
Whether had a non-referred pathology test in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Had non-referred pathology test 2. Did not have non-referred pathology test 3. Don't know
Whether had a referred or non-referred pathology test in last 12 months excluding tests in hospital	Persons aged 15 years and over	1. Had pathology test 2. Did not have pathology test 3. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Total population that needed a pathology test	Persons aged 15 years and over	0. Not applicable 1. Needed a pathology test 2. Did not need a pathology test 3. Don't know
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DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

IMAGING TESTS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether referred by a health professional for an imaging test in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Referred for an imaging test 2. Not referred for an imaging test 3. Don't know
Whether had an imaging test when referred by a health professional in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Had a referred test 2. Received a referral but didn't have the referred test 3. Didn't receive referral and didn't have a referred test 4. Don't know
Whether referring health professional explained reasons for most recent imaging test	Persons aged 15 years and over who had a referred imaging test in last 12 months	0. Not applicable 1. Referring health professional explained reasons 2. Referring health professional did not explain reasons 3. Referring health professional had explained reasons on previous occasion 4. No need for referral to be explained
Satisfaction with how well health professional explained reasons for most recent imaging test	Persons aged 15 years and over who had a referred imaging test in last 12 months and who had the reason for test explained	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether delayed getting or did not get referred imaging test because of cost in the last 12 months	Persons aged 15 years and over who had a referred imaging test or who were referred for an imaging test in last 12 months	0. Not applicable 1. Delayed getting or did not get referred imaging test because of cost 2. Did not delay or not get referred imaging test because of cost
Whether had a non-referred imaging test in last 12 months	Persons aged 15 years and over	0. Not applicable 1. Had non-referred imaging test 2. Did not have non-referred imaging test 3. Don't know
Whether had referred or non-referred imaging test in last 12 months	Persons aged 15 years and over	1. Had an imaging test 2. Did not have imaging test 3. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Total population that needed an imaging test	Persons aged 15 years and over	0. Not applicable 1. Needed an imaging test 2. Did not need an imaging test 3. Don't know
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DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

HOSPITAL EMERGENCY DEPARTMENT

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether been to hospital emergency department for own health in last 12 months	Persons aged 15 years and over	1. Has been to hospital emergency department 2. Has not been to hospital emergency department
Number of times been to hospital emergency department for own health in last 12 months	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	0. Not applicable <1..99>
Whether felt GP could have provided care for most recent time went to emergency department	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	0. Not applicable 1. Thought care could have been provided by GP 2. Thought care could not have been provided by GP 3. Don't know 4. Not known
All reasons went to hospital emergency department instead of GP on most recent occasion	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	00. Null response 01. Condition was serious / life threatening 02. Time of day / day of week 03. Sent to emergency by GP 04. Cheaper / cost 05. Medical history is at hospital / previous relationship 06. Trust / confidence in hospital 07. Emergency department recommended by someone 08. GP not taking new patients 09. Waiting time for GP appointment too long 10. Do not have a regular GP/ family doctor 11. Other 12. Not applicable

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Main reason went to hospital emergency department instead of GP on most recent occasion	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>00. Not applicable</p> <p>01. Condition was serious / life threatening</p> <p>02. Time of day / day of week</p> <p>03. Sent to emergency by GP</p> <p>04. Cheaper/cost</p> <p>05. Medical history is at hospital / previous relationship</p> <p>06. Trust / confidence in hospital</p> <p>07. Emergency department recommended by someone</p> <p>08. GP not taking new patients</p> <p>09. Waiting time for GP appointment too long</p> <p>10. Do not have a regular GP/ family doctor</p> <p>11. Other</p>
How often hospital emergency department doctors or specialists listened carefully in last 12 months	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>0. Not applicable</p> <p>1. Always</p> <p>2. Often</p> <p>3. Sometimes</p> <p>4. Rarely</p> <p>5. Don't know</p>
How often hospital emergency department doctors or specialists showed respect in last 12 months	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>0. Not applicable</p> <p>1. Always</p> <p>2. Often</p> <p>3. Sometimes</p> <p>4. Rarely</p> <p>5. Don't know</p>
How often hospital emergency department doctors or specialists spent enough time with person	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>0. Not applicable</p> <p>1. Always</p> <p>2. Often</p> <p>3. Sometimes</p> <p>4. Rarely</p> <p>5. Don't know</p>
How often hospital emergency department nurses listened carefully in last 12 months	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>0. Not applicable</p> <p>1. Always</p> <p>2. Often</p> <p>3. Sometimes</p> <p>4. Rarely</p> <p>5. Don't know</p>
How often hospital emergency department nurses showed respect in last 12 months	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	<p>0. Not applicable</p> <p>1. Always</p> <p>2. Often</p> <p>3. Sometimes</p> <p>4. Rarely</p> <p>5. Don't know</p>

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

How often hospital emergency department nurses spent enough time with person	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
Whether condition or injury explained at most recent visit to a hospital emergency department	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	0. Not applicable 1. Condition or injury explained at most recent visit to hospital emergency department. 2. Condition or injury not explained at most recent visit to hospital emergency department
Satisfaction with explanation of condition or injury at most recent visit to emergency department	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months and had condition explained	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether treatment explained at most recent visit to a hospital emergency department	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months	0. Not applicable 1. Treatment explained at most recent visit to hospital emergency department. 2. Treatment not explained at most recent visit to hospital emergency department
Satisfaction with explanation of treatment at most recent visit to emergency department	Persons aged 15 years and over who have been to hospital emergency department for own health in last 12 months and had treatment explained	0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

HOSPITAL ADMISSIONS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether been admitted to hospital in last 12 months	Persons aged 15 years and over	1. Has been admitted to hospital 2. Has not been admitted to hospital
Number of times admitted to hospital in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable <1..99>
How often hospital doctors or specialists listened carefully in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often hospital doctors or specialists showed respect in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often hospital doctors or specialists spent enough time with person in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often hospital nurses listened carefully in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often hospital nurses showed respect in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know
How often hospital nurses spent enough time with person in last 12 months	Persons aged 15 years and over who have been admitted to hospital in last 12 months	0. Not applicable 1. Always 2. Often 3. Sometimes 4. Rarely 5. Don't know

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Whether condition or injury explained at most recent admission to a hospital	Persons aged 15 years and over who have been admitted to hospital in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Condition or injury explained at most recent admission to hospital 2. Condition or injury not explained at most recent admission to hospital
Satisfaction with explanation of condition or injury at most recent hospital admission	Persons aged 15 years and over who have been admitted to a hospital in last 12 months and had condition or injury explained	<ul style="list-style-type: none"> 0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Whether treatment explained at most recent admission to a hospital	Persons aged 15 years and over who have been admitted to hospital in last 12 months	<ul style="list-style-type: none"> 0. Not applicable 1. Treatment explained at most recent admission to hospital 2. Treatment not explained at most recent admission to hospital
Satisfaction with explanation of treatment at most recent hospital admission	Persons aged 15 years and over who have been admitted to a hospital in last 12 months and had treatment explained	<ul style="list-style-type: none"> 0. Not applicable 1. Satisfied 2. Neither satisfied or dissatisfied 3. Dissatisfied 4. Can't remember 5. Don't know
Needed to go to hospital but didn't at least once in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 1. At least one time in last 12 months needed to go to hospital but didn't 2. Has been admitted to hospital and at no time in last 12 months has needed to go to hospital but didn't 3. Has not been admitted to hospital and did not need to in last 12 months 4. Don't know
All reasons did not go to hospital when needed to	Persons aged 15 years and over who did not go to hospital when needed to in last 12 months	<ul style="list-style-type: none"> 00. Null response 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport / distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy / no time (including work, personal, family responsibilities) 09. Dislikes (service / professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other 13. Not applicable

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

Main reason did not go to hospital when needed to	Persons aged 15 years and over who did not go to hospital when needed to in last 12 months	<ul style="list-style-type: none"> 00. Not applicable 01. Cost 02. Discrimination 03. Service not culturally appropriate 04. Language problems 05. Transport / distance 06. Waiting time too long or not available at time required 07. Not available in area 08. Too busy / no time (including work, personal, family responsibilities) 09. Dislikes (service / professional, afraid, embarrassed) 10. Felt it would be inadequate 11. Decided not to seek care 12. Other
Whether delayed going or did not go to hospital because of cost in last 12 months	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Delayed going or did not go to hospital due to cost 2. Went to a hospital when needed to 3. Delayed going or did not go to hospital due to other reasons 4. No need or did not go to hospital
Total population that needed to go to hospital	Persons aged 15 years and over	<ul style="list-style-type: none"> 0. Not applicable 1. Needed to go to hospital 2. Did not need to go to hospital

DATA ITEM LIST, PATIENT EXPERIENCE SURVEY 2011-12

HARM AND HARMFUL SIDE-EFFECTS

DATA ITEM NAME	POPULATION	CLASSIFICATION
Whether any medical care treatment or tests caused harm or harmful side-effects in last 12 months	Persons aged 15 years and over	1. Did experience harm or harmful side-effect 2. Did not experience harm or harmful side-effect 9. Not known
Where had medication medical care treatment or test causing most recent harm/harmful side-effect	Persons aged 15 years and over who experienced harm or harmful side-effect in last 12 months	0. Not applicable 1. Home or someone else's house 2. General Practice 3. Hospital 4. Somewhere else
Whether had received information that most recent harm or harmful side-effect could happen	Persons aged 15 years and over who experienced harm or harmful side-effect in last 12 months	0. Not applicable 1. Received information 2. Did not receive information 3. Received written information but did not read it
Whether received an explanation about most recent harm or harmful side-effect	Persons aged 15 years and over who experienced harm or harmful side-effect in last 12 months	0. Not applicable 1. Did receive explanation 2. Did not receive explanation
How well explanation about most recent harm or harmful side-effect was understood	Persons aged 15 years and over who experienced harm or harmful side-effect in last 12 months and received an explanation about most recent harm or harmful side-effect	0. Not applicable 1. Completely 2. To some extent 3. Not at all 4. Can't remember 9. Not known
Whether saw a health professional about the harm or harmful side-effect	Persons aged 15 years and over who experienced harm or harmful side-effect in last 12 months	0. Not applicable 1. Saw a health professional about the harm or harmful side-effect 2. Did not see a health professional about the harm or harmful side-effect
Satisfaction with way situation was handled by HP regarding most recent harm or harmful side-effect	Persons 15 years and over who experienced harm or a harmful side-effect in last 12 months and who saw a health professional about most recent harm or harmful side-effect	0. Not applicable 1. Very satisfied 2. Satisfied 3. Neither satisfied nor dissatisfied 4. Dissatisfied 5. Very dissatisfied 9. Not known

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